

Councillor surgery 03/11/2018

Bob Prior and Lizzie Samkin attended the councillor surgery today. We had two members of the public attend.

The first lady wanted help with her water bill. Her residence was formerly a business and she is finding it difficult changing the status to residential with the water company. She is feeling overwhelmed and would like to move to paying all her bills by direct debit. Councillor Prior has taken the information from the lady and agreed to assist her.

The second member of the public was a lady who would like Bungay to have Electric car charging points in the town. Her daughter uses an electric car, and they have to travel as far as Norwich to use a fast charge point. At home they use a slow overnight charge that takes 8 hours. The lady thinks that having charging points in car parks in town would bring business into the town, as people have to stay for at least an hour. It would be a USP for Bungay as there are no similar facilities nearby. Another idea she had was for the supermarket to have charging stations in their car park (Lidl offer a free service, Asda require a membership to a monthly pay scheme). She wondered if there would be subsidies available for installation of charging points for public use. Councillor Samkin will bring this forward to the chair of the Transport committee as a future agenda item.

This lady also mentioned that her daughter had experienced a poor service with the early morning buses to Norwich. Councillor Samkin explained that the Transport committee were aware of issues with the buses and that it is a current agenda item.