

Create your self service “My East Suffolk” account. Once you have done this, please follow the instructions below to log in to your account and renew your subscription:

- Visit our homepage www.eastsuffolk.gov.uk and select “My East Suffolk” along the very top of the screen
- You will then be taken to a page where you will see “Online Services”.
- Click on that to take you to the next screen which shows “Easy Green Bin” highlighted in blue, and “other services”
- Select “Easy Green Bin”.
- Just below it there will be an option “W- Waste – Garden collection scheme-Waveney DC” - click on that line to be taken to the order form and then the payment screen.

Alternatively you can call our contact centre on 01502 562111 to renew over the phone. Please see our [website](#) for opening times.

You can renew any time up until 18 February to ensure your service continues without a break. You can continue to renew after 18 February but you may miss some collections at the start of March.